

What's up

An internal information service for DTI employees



DTI celebrates 34th anniversary

The recognition of six newly International Organization for Standardization (ISO)-certified bureaus/offices highlighted the Department of Trade and Industry's (DTI) 34th anniversary celebration last 27 July 2015.

DTI Secretary Gregory L. Domingo led the anniversary cum flag-raising ceremony with the theme "DTI: 34 years of continuous service and excellence."

"DTI is synonymous to excellent service for we render serbisyonang higit pa sa inaasahan," Secretary Domingo said.

ISO-certified offices for the first semester of 2015 include:

- Bureau of Small and Medium Enterprise Development (BSMED)
- Office of the Undersecretary for the Management Services Group (OUMSG)
- Knowledge Management and Information Service (KMIS)
- Corporate Planning Service (CorPlan)
- Bureau of Domestic Trade Promotion (BDTP)
- Regional Operations Group Head Office (ROG-HO)



DTI officials pose with their respective office's ISO certificates during the 34th DTI Anniversary. DTI Secretary Gregory L. Domingo (center) is joined by (left to right) CorPlan Director Mary Jean T. Pacheco; Regional Operations Group (ROG) Assistant Secretary Blesila A. Lantayona; BDTP Assistant Director Marievic M. Bonoan; BDTP Director Rhodora M. Leño; Investment Promotion Group (IPG) Undersecretary Ponciano C. Manalo Jr.; Management Services Group (MSG) Undersecretary Nora K. Terrado; ROG Undersecretary Zenaida C. Maglaya; Industry Development Group (IDG) Assistant Secretary Ceferino S. Rodolfo; KMIS Director Patricia May M. Abejo; and BSMED OIC-Director Jerry T. Clavesillas.

Notably, all offices under MSG headed by Undersecretary Terrado are now ISO-certified.

With 63% of DTI offices already ISO-certified, the Department aims for 75-% certification by end-2015 with 12 offices as of July 27 currently undergoing the process.

“Nakakatuwa po na marami na sa grupo natin na ISO-certified that further brings the level of service that we deliver to a much higher one, a better quality,” Secretary Domingo said.

He also recognized the efforts of DTI employees in making the Department the top government agency in 2014 and encouraged everyone to do better.

“Thank you for all the efforts that you have made in giving DTI a very good record in government,” the Secretary said.

He also mentioned that the DTI is among the five agencies that received the 2014 Anti-Red Tape Act (ARTA) Breakthrough Agency Award from the Civil Service Commission (CSC).

“It is a welcome testimony to our commitment to service excellence as the award is given to agencies that put customer service at the forefront of the organizational values,” Secretary Domingo said. He particularly cited DTI-Kalinga for being featured in CSC’s coffee table book entitled *“Breakthrough: Game Changers in Public Frontline Service Delivery.”*

“Ang pursuit po natin sa DTI ay maging example of excellence in the entire government,” the Secretary said.

Also part of the celebration was the opening of an exhibit highlighting the accomplishments and breakthroughs of the Department. A *Diskwento* Caravan was also organized featuring food products from different regions. There was also a simple *merienda cena* for all employees.



(A & B) An exhibit on DTI accomplishments, (C) launching of Diskwento Caravan, and (D) serving a merienda cena marked the DTI’s 34th Anniversary.