

# What's Up @ dti PHILIPPINES

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## DTI conducts Microsoft Virtual Adoption Caravan



*DTI-Management Services Group Undersecretary Ireneo V. Vizmonte formally opened the 2022 Virtual Adoption Caravan held on 27-28 January 2022. In his speech, Undersecretary Vizmonte discussed how the Department's investment in technology has enabled its workforce to efficiently and continuously provide public service. The event was participated in by a total of 708 participants.*

To further equip the Department in providing reliable public service despite the lingering effects of the COVID-19 pandemic and other natural calamities, the Department of Trade and Industry-Management Services Group (DTI-MSG) led the conduct of the 2022 Microsoft Virtual Adoption Caravan on 27-28 January 2022 via the Microsoft Teams platform.

The initiative was done in partnership with Microsoft Philippines, in collaboration with the DTI Human Resource and Administrative Service (HRAS), through the DTI Academy, Information Systems Management Service (ISMS), and the Knowledge Management and Information Service (KMIS).

**MSG Undersecretary Ireneo V. Vizmonte** opened the event and recalled how the Department's investment in technology, one of them the Microsoft 365 service, has enabled the DTI Family in delivering efforts that contribute to the country's economic recovery, particularly in bringing back business and consumer confidence.

*“Now more than ever, DTI has seen the need of technological advances for digital transformation. These are being implemented in our core frontline services such as business name registration, application for sales promo permit, Import Commodity Clearance, Product Standards or Safe Mark, and the application for Safety Seal, among others,”* Undersecretary Vizmonte said.

A total of 390 DTI employees joined the first session, while some 318 participated in the second session.

*“As we aim to continue to work in a more flexible and innovative way in the next normal, we need to also pursue new opportunities to learn and adopt new skills and knowledge,”* he said.

On the same note, **ISMS Officer-in-Charge Director Rolando T. Medrano, Jr.** presented the Department’s utilization of the Microsoft 365 platform through the years, including the results of the Microsoft 365 survey conducted for DTI employees in December 2021. He cited the users’ positive feedback on the application of Microsoft 365 in their day-to-day work, which has been particularly useful as alternative working arrangements have been implemented.

Microsoft Philippines representatives, namely **Adoption Specialist Pierce Dominique P. Miralles, M365 Cloud Adoption Engineer Pearly Joy Villariza, and Customer Success Manager Chester Coronel** discussed the features, how to’s, and tips in using various Microsoft applications that support effective communication and collaboration within the Department, including Outlook, Teams, and SharePoint.

Likewise, **KMIS-Knowledge Resource Division (KRD) Chief Sussette M. Rosuelo** presented KR Hub as use case of the SharePoint app. She provided a walkthrough of the features of the enhanced KR Hub, a secure and reliable repository for the information and knowledge products and services of the Department.

And to provide the platform user’s point of view, **DTI-Region 11 Knowledge Management (KM) Partner Jenny Grace Mendoza** shared the regional office’s experience in the management and use of the Regional Knowledge Resource (KR) Hub. Ms. Mendoza presented DTI-Region 11’s best practices in making the platform more engaging, among others.

In her closing remarks, **KMIS Director Patricia May M. Abejo** highlighted the greater appreciation for online collaboration tools which DTI officials and employees use in performing hybrid tasks. She rallied the participants to continuously discover ways to improve productivity through the use of these tools.

To know more about the caravan and related resources, please visit the [Virtual Adoption Caravan](#) folder in the [KR Hub](#). The KR Hub team may be reached through [krhub@dti.gov.ph](mailto:krhub@dti.gov.ph).