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March 14, 2023

**ATTY. MELQUIADES MARCUS N. VALDEZ II**

Director  
Consumer Protection & Advocacy Bureau (CPAB)  
Department of Trade and Industry

**Subject:** Customer Satisfaction Campaign Emission Control label on certain GR Supra and 86

Dear Atty. Valdez,

In line with its corporate commitment to product safety and quality, Toyota has initiated a Customer Satisfaction Campaign for Emission Control label on certain Supra and 86.

In Philippine market, the Customer Satisfaction Campaign shall cover total of **1,836** officially sold vehicles:

Brand	Model	No. of Units	Production period
Toyota	GR Supra	170	March 29, 2019 to June 5, 2020
	86	1,666	April 12, 2012 to April 9, 2021
***Nothing Follows***			

Toyota GR Supra and 86 vehicles were not equipped with the emission control label for the Philippines region.

With this, Dealers will apply emission label to the affected vehicles. The remedy will be performed at **NO CHARGE** to vehicle owners.

We look forward to your usual kind understanding and support.

Very truly yours,

  
**BERNARDINO C. AREVALO**  
First Vice President  
Customer Service Operations  
Marketing Division

**Cc: ATTY. RUTH B. CASTELO**  
Undersecretary  
Consumer Protection Group  
Department of Trade and Industry

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