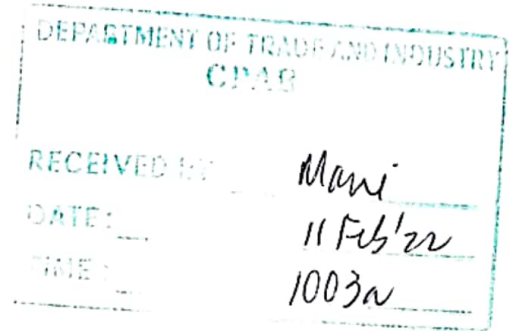




February 11, 2022

Atty. Melquiades Marcus Valdez II
Director
Consumer Protection & Advocacy Bureau
(CPAB)
Department of Trade and Industry



Dear Atty. Valdez,

Good day!

Bermaz Auto Philippines which carries the distributorship of the Mazda brand in the country is hereby informing your good office that we shall be having a special service campaign for the Mazda BT-50 (UP Model) with Production date range from May 2012 to June 2015 which are sold here in the Philippines.

On certain BT-50 vehicles, the end of the return spring for the rear backseat latch may break, causing the seat lock mechanism to malfunction. Under such condition, an abnormal noise will occur and the rear backseat will not be firmly secured at the upright position and may fall down when braking. When the child-restraint is installed on the rear seat facing rearward, the clearance between the child-restraint system and backseat will become too narrow.

The rear seatback latch assembly will be replaced with a modified one.

We will separately announce the list of affected units thru our authorized dealership network to ensure that all owners of the affected vehicles will be contacted and that the concern will be rectified free of charge.

Thank you and more power!

Best Regards,


Maria Theresa Santiago
Customer Care Specialist


Jessica Valdez
Dealer Service Operations


Oliver Ramon Buan
Manager - Technical Service

Noted by:

Ramil De Vera
General Manager
Customer Service and Aftersales