

Annex A: Communication Material



© IKEA System B.V. 2022

IKEA announces recall for repair action of certain LETTAN mirrors, due to breaking wall fittings with date stamps before and including 2105.

IKEA urges all customers who own an affected LETTAN mirror to stop using it, and visit IKEA Pasay City for product replacement free of charge.

Customer safety is the starting point for IKEA. Therefore, we are announcing a recall for repair action on LETTAN mirrors with a date stamp before and including 2105 (YYWW), due to risk of breaking wall fittings.

IKEA develops its products using a rigorous risk assessment and testing program, to make sure that the products live up to all applicable laws and standards on the markets where they are sold.

Despite this it has come to our attention that some of the fittings that attach LETTAN mirrors to the wall, have been breaking. This has in turn led to some mirrors unexpectedly falling. Therefore, we urge all customers who own an affected LETTAN mirror to stop using it, and return the product at IKEA for replacement.

Please visit IKEA Pasay City for product replacement. You may also contact IKEA at +63 2 8888 IKEA (4532) for details.

IKEA apologizes for any inconvenience this recall for repair action may cause.

