



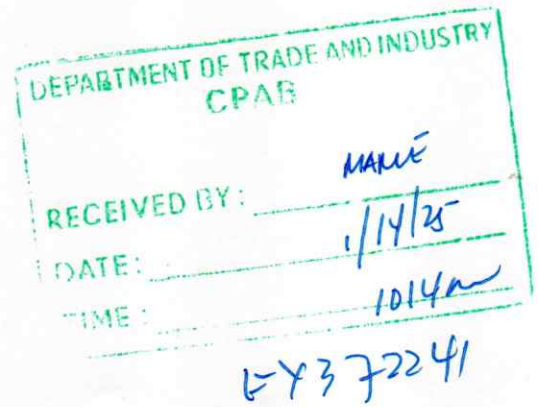
Honda Cars Philippines, Inc.

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January 09, 2025

DEPARTMENT OF TRADE AND INDUSTRY

Trade and Industry Bldg.,
361 Sen. Gil J. Puyat Ave.,
Makati City, Philippines

ATTENTION:

ATTY. SHERRYL G. CARBONELL

OIC-DIRECTOR

Consumer Protection and Advocacy Bureau (CPAB)

Department of Trade and Industry

Trade and Industry Bldg.,

361 Sen. Gil J. Puyat Ave.,

Makati City, Philippines

Subject: Steering Gearbox Recall

Dear Director Carbonell,

We respectfully write your good office to inform you on the above subject as we prioritize our customer's safety.

Honda Motor Co., Ltd. Japan have announced the recall of several Honda vehicles for the repair and replacement of **Steering Gearbox**. Relatively, Honda Cars Philippines, Inc. ("HCPI"), the authorized Honda Distributor in the Philippines will conduct a Recall Campaign for the following models:

Model	Model Year	No. of Affected Units
Civic 4D	2022-2024	2,463
CR-V	2024	2,762
Civic Type-R	2023-2025	280
Grand Total		5,505

Findings show that due to the decrease in grease amount in the worm gear, meshing area of the Electric Power Steering Gearbox during use, the sliding resistance in the meshing area increases and the torque fluctuation becomes larger while turning the steering wheel. This causes abnormal noise or sticky steering that makes the driver feel in danger.

While there have been no reported cases of crashes or injuries related to the subject matter in the Philippines, HCPI with our thirty-eight (38) authorized Honda Dealers and three (3) Service Centers nationwide will proceed with the repair and replacement of Steering Gearbox. This will be **Free of Charge** for the vehicle owners. For the repair of the Steering Gearbox, it will only take Half Hour (0.5hrs) while to the Steering Gearbox replacement, it will take approximately Four Hours (3.9hrs).

We will duly notify the vehicle owners or will seek assistance and reach out with the new owners in case the vehicles have been sold or disposed already. Likewise, we will post the frame numbers of the affected vehicles in www.hondaphil.com. Owners may also inquire with Honda Dealers or through HCPI's hotline at 1-800-1000-46632 and 857-7240.



ATTY/ LOUIE SORIANO
Senior Vice President
Honda Cars Philippines, Inc.

Cc:
ATTY. AGATON TEODORO O. UVERO
Assistant Secretary
Fair Trade Group
Department of Trade and Industry
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