

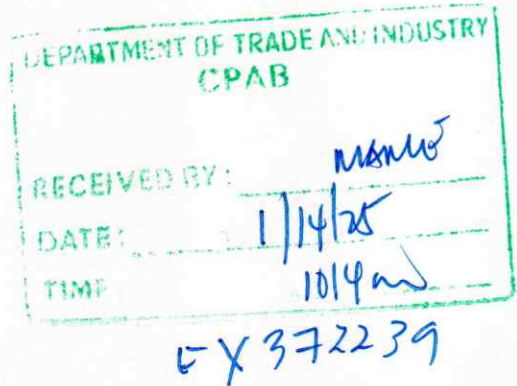
HONDA

Honda Cars Philippines, Inc.

Head Office and Plant:
105 South Main Avenue
Laguna Technopark
Santa Rosa City, Laguna 4026
Philippines

Tel Nos. (+632) 857 7200
(+6349) 541 1411
Fax Nos. (+632) 857 7220/ 7260 (HRM/ Acctg., Finance, IT, Corplan)
(+632) 857 7223 to 24 (Mfg. Div.)
(+632) 857 7222/ 7226 (Service & Parts)
(+632) 857 7228 to 30 (Marketing Div.)

URL: www.hondaphil.com



January 09, 2025

DEPARTMENT OF TRADE AND INDUSTRY

Trade and Industry Bldg.,
361 Sen. Gil J. Puyat Ave.,
Makati City, Philippines

ATTENTION:

ATTY. SHERRYL G. CARBONELL

OIC-DIRECTOR

Consumer Protection and Advocacy Bureau (CPAB)

Department of Trade and Industry

Trade and Industry Bldg.,

361 Sen. Gil J. Puyat Ave.,

Makati City, Philippines

Subject: High-Pressure Fuel Pump Recall

Dear Director Carbonell,

We respectfully write your good office to inform you on the above subject as we prioritize our customer's safety.

Honda Motor Co., Ltd. Japan have announced the recall of several Honda vehicles for the test and possible replacement of **High-Pressure Fuel Pump**. Relatively, Honda Cars Philippines, Inc. ("HCPI"), the authorized Honda Distributor in the Philippines will conduct a Recall Campaign for the following models:

Model	Model Year	No. of Affected Units
CR-V	2024	1,351
Grand Total		1,351

Findings show that High-Pressure Fuel Pump may have cracks on its Core B which may result to gasoline leakage. The gasoline could be smelled while idling and driving.

While there have been no reported cases of Fuel Leak related to the subject matter in the Philippines, HCPI with our thirty-eight (38) authorized Honda Dealers and three (3) Service Centers nationwide will proceed with the Leak Testing of the High-

Pressure Fuel Pump. In case gasoline leak is detected, the High-Pressure Fuel Pump shall be replaced. This will be **Free of Charge** for the vehicle owners. For the Leak Test, it will only take Thirty Minutes (0.5hrs). In case of High-Pressure Fuel Pump replacement, it will take a maximum of Three Hours (3.0hrs) to replace.

We will duly notify the vehicle owners or will seek assistance and reach out with the new owners in case the vehicles have been sold or disposed already. Likewise, we will post the frame numbers of the affected vehicles in www.hondaphil.com. Owners may also inquire with Honda Dealers or through HCPI's hotline at 1-800-1000-46632 and 857-7240.



ATTY. LOUIE SORIANO
Senior Vice President
Honda Cars Philippines, Inc.

Cc:

ATTY. AGATON TEODORO O. UVERO
Assistant Secretary
Fair Trade Group
Department of Trade and Industry
Trade and Industry Bldg.,
361 Sen. Gil J. Puyat Ave.,
Makati City, Philippines