



Honda Cars Philippines, Inc.

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URL: www.hondaphil.com

October 18, 2024

DEPARTMENT OF TRADE AND INDUSTRY

Trade and Industry Bldg.,
361 Sen. Gil J. Puyat Ave.,
Makati City, Philippines

ATTENTION:

ATTY. SHERRYL G. CARBONELL

OIC-DIRECTOR

Consumer Protection and Advocacy Bureau (CPAB)
Department of Trade and Industry

Subject: Fuel Pump Recall

Dear Director Carbonell,

We respectfully write your good office to inform you on the above subject as we prioritize our customer's safety.

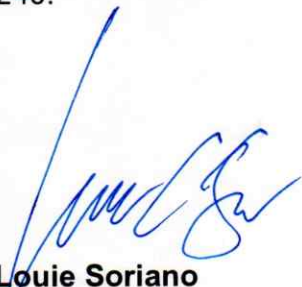
Honda Motor Co., Ltd. Japan have announced the recall of several Honda vehicles for the replacement of **fuel pump**. Relatively, Honda Cars Philippines, Inc. ("HCPI"), the authorized Honda Distributor in the Philippines will conduct a Recall Campaign for the following models:

Model	Model Year	No. of Affected Units
Odyssey	2017-2019	587
Accord	2018	82
Mobilio	2017-2018	2,191
BR-V	2017-2019	7,530
Civic 1.5L TC	2016-2019	947
Civic 1.8L	2016-2018	2,427
Jazz	2015-2020	1,266
HR-V	2018, 2020-2021	958
CR-V	2018	642
City	2016-2020	90
Civic Type-R	2017-2020	111
Grand Total		16,831

Findings show that fuel pumps could fail and cause engine to stall or lose power because of an error in the manufacturing process by the supplier. We sincerely apologize for the situation and as a countermeasure, we will replace the fuel pump module by service kits of all affected vehicles which will be available in November 2024.

While there have been no reported crashes or injuries related to the subject matter in the Philippines, HCPI with our thirty-eight (38) authorized Honda Dealers and three (3) Service Centers nationwide will proceed with the replacement of the fuel pump module by service kit. This will be **Free of Charge** for the vehicle owners, and it will take a maximum of One Hour and Thirty Minutes (1.5 hrs) to replace.

We will duly notify the vehicle owners or will seek assistance and reach out with the new owners in case the vehicles have been sold or disposed already. Likewise, we will post the frame numbers of the affected vehicles in www.hondaphil.com. Owners may also inquire with Honda Dealers or through HCPI's hotline at 1-800-1000-46632 and 857-7240.



Atty. Louie Soriano
Senior Vice President
Honda Cars Philippines, Inc.

Cc:
ATTY. AGATON TEODORO O. UVERO
Assistant Secretary
Fair Trade Group
Department of Trade and Industry