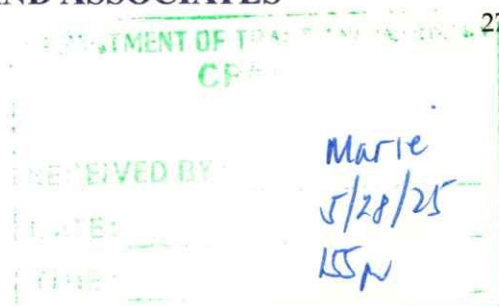




LAW OFFICES
M. M. LAZARO AND ASSOCIATES

Atty. Cheryll Carbonell
Director
Consumer Protection and Advocacy Bureau
2F Trade & Industry Building
361 Sen. Gil Puyat Avenue,
1200 Makati City



27 May 2025

Re : Compliance and Notification of Voluntary Product Recall

Dear Atty. Carbonell,

We write on behalf of our client, **CLK SUPERTOOLS INC.**, a distributor of power tools in the Philippines, in compliance with the rules and regulations set forth by your Honorable Office.

As a brief background, our client recently received information from its overseas supplier indicating a component concern involving a **Cordless Grease/Oil Gun** sold under the brand "Makita" with blue and black bodies. Specifically, the hose component of the said product requires urgent replacement due to potential durability issues that may affect safety and performance.

In light of this development, CLK SUPERTOOLS INC. has proactively initiated a voluntary recall of the affected units and implement the appropriate corrective measures. In line with this, we provide the following initial details for your consideration:

Product Details:

- **Product Name:** DGP180
- **Model Number:** DGP180, 191W58-9, 191A79-9 and 191A80-4

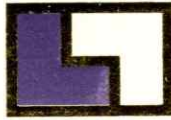
Batch and Serial Numbers

From Serial	Serial To	From Serial	Serial To
9161	9170	190699	190728
180298	180317	199008	199037
181153	181182	214232	214261
183506	183555	214237	214261
186901	186930	222740	222769

Our client has halted the sale and further distribution of the product and is in the process of informing all dealers and customers. The company is also preparing to publish a formal notice of the recall via online platforms.

The following distributors have been notified regarding the voluntary product recall:

1. B&C Industrial Sales
2. Quiana Industrial Sales Corp.
3. AUD Marketing
4. Everbest Achievers International Trading Corp.
5. Buendia Hardware & Construction Supply



6. New Excelsior General Merchandising Inc.
7. Jentrous Marketing
8. Conmaster Merchandising Corporation
9. Septfour Industrial Supply
10. King Ace Hardware & Industrial Supply Corporation
11. Kholer Sales
12. Genius Hardware

A comprehensive list is attached hereto as **Annex "A."**

We trust that this initiative reflects our client's firm commitment to consumer safety and corporate responsibility. Should your office require further information or clarification, we are fully prepared to provide the same at your earliest convenience.

Thank you for your attention on this matter.

Very Truly Yours,


ABEL M. ALMARIO


GERALD HILARIO A. CARAAN

**PRODUCT RECALL NOTICE**

Voluntary Recall of DGP180, Cordless Grease Gun
Date: April 08, 2025

Product Name: DGP180

Model Number: DGP180, 191W58-9, 191A79-9 and 191A80-4

Batch/Serial Numbers:

From Serial	Serial To	From Serial	Serial To
9161	9170	190699	190728
180298	180317	199008	199037
181153	181182	214232	214236
183506	183555	214237	214261
186901	186930	222740	222769

Description of Product:

Cordless Grease Gun

- These products have blue and black bodies, with "Makita" displayed in white on the blue body.
- The model name is indicated on the side of the body, and the serial number is marked on the battery attachment part.
- The recalled cordless grease guns are approximately 449mm in length and weigh 5.5kg.

Reason for Recall:

There is a potential risk of grease blowout during operation, which may pose a safety hazard.

Consumer Instructions:

Customers are urged to immediately stop using the recalled cordless grease gun. A replacement hose, designed to eliminate the risk of grease blowouts, is available at no cost. To initiate the repair process:

Contact CLK Supertools Depot Inc. or the store where it was purchased for a free replacement hose.
No receipt is required, but proof of purchase may speed up the process.

Contact Information:

For assistance, please reach out to:

Hotline: +8632 87276582 / +8632 82431159 / +632 82422499
(Monday to Saturday, 9:00 AM - 5:30 PM)

Email: service@clkstools.com.ph

Website: clkstools.com.ph

Thank you for your immediate cooperation.
CLK Supertools Depot Inc.
315 Dasmarinas St. Binondo Manila, 1006

Received by

Mr. Brian Kenneth Uy
Owner
B&C Industrial Sales



CLK SUPERTOOLS DEPOT INC.

Tel: (02) 8727-1159 / 8243-1159
Fax: (02) 8243-1159

315 Dasmarinas St. Bgy. 290 Zone 27
Binondo, Manila 1008 Philippines

PRODUCT RECALL NOTICE

Voluntary Recall of DGP180, Cordless Grease Gun

Date: April 08, 2025

Product Name: DGP180

Model Number: DGP180, 191W58-9, 191A79-9 and 191A80-4

Batch/Serial Numbers:

From Serial	Serial To	From Serial	Serial To
9161	9170	190699	190728
180298	180317	199008	199037
181153	181182	214232	214236
183506	183555	214237	214261
186901	186930	222740	222769

Description of Product:

Cordless Grease Gun

- These products have blue and black bodies, with "Makita" displayed in white on the blue body.
- The model name is indicated on the side of the body, and the serial number is marked on the battery attachment part.
- The recalled cordless grease guns are approximately 449mm in length and weigh 5.5kg.

Reason for Recall:

There is a potential risk of grease blowout during operation, which may pose a safety hazard.

Consumer Instructions:

Customers are urged to immediately stop using the recalled cordless grease gun. A replacement hose, designed to eliminate the risk of grease blowouts, is available at no cost. To initiate the repair process:

Contact CLK Supertools Depot Inc. or the store where it was purchased for a free replacement hose. No receipt is required, but proof of purchase may speed up the process.

Contact Information:

For assistance, please reach out to:

Hotline: +8632 87276582 / +8632 82431159 / +632 82422499
(Monday to Saturday, 9:00 AM - 5:30 PM)

Email: service@clksupertools.com.ph

Website: clkmakita.ph

Thank you for your immediate cooperation.

CLK Supertools Depot Inc.

315 Dasmarinas St. Binondo Manila, 1006

Received by:

Ayine S 4/14

Owner

Qilana Industrial Sales Corp.



CLK SUPERTOOLS DEPOT INC.

Tel: (02) 8741-11-8000000000
Fax: (02) 8741-11-8000000000

115 Dasmariñas St. Bldg. 200, Zone 27
Binondo, Manila 1006 Philippines

PRODUCT RECALL NOTICE

Voluntary Recall of DGP180, Cordless Grease Gun

Date: April 08, 2025

Product Name: DGP180

Model Number: DGP180, 191W58-9, 191A79-9 and 191A80-4

Batch/Serial Numbers:

From Serial	Serial To	From Serial	Serial To
9161	9170	190699	190728
180298	180317	199008	199037
181153	181182	214232	214236
183506	183555	214237	214261
186901	186930	222740	222769

Description of Product:

Cordless Grease Gun

- These products have blue and black bodies, with "Makita" displayed in white on the blue body.
- The model name is indicated on the side of the body, and the serial number is marked on the battery attachment part.
- The recalled cordless grease guns are approximately 449mm in length and weigh 5.5kg.

Reason for Recall:

There is a potential risk of grease blowout during operation, which may pose a safety hazard.

Consumer Instructions:

Customers are urged to immediately stop using the recalled cordless grease gun. A replacement hose, designed to eliminate the risk of grease blowouts, is available at no cost. To initiate the repair process:

Contact CLK Supertools Depot Inc. or the store where it was purchased for a free replacement hose. No receipt is required, but proof of purchase may speed up the process.

Contact Information:

For assistance, please reach out to:

Hotline: +8632 87276582 / +8632 82431159 / +632 82422499
(Monday to Saturday, 9:00 AM - 5:30 PM)

Email: service@clksupertools.com.ph

Website: clkmakita.ph

Thank you for your immediate cooperation.

CLK Supertools Depot Inc.

315 Dasmariñas St. Binondo Manila, 1006

Received by:

Mr. Chris Dela Cruz

Owner

AUD Marketing



CLK SUPERTOOLS DEPOT INC.

Tel: (02) 8243 11 00
Fax: (02) 8243 11 00

315 Dasmarinas St. Brgy 290 Zone 27
Binondo Manila 1006 Philippines

PRODUCT RECALL NOTICE

Voluntary Recall of DGP180, Cordless Grease Gun

Date: April 08, 2025

Product Name: DGP180

Model Number: DGP180, 191W58-9, 191A79-9 and 191A80-4

Batch/Serial Numbers:

From Serial	Serial To	From Serial	Serial To
9161	9170	190699	190728
180298	180317	199008	199037
181153	181182	214232	214236
183506	183555	214237	214261
186901	186930	222740	222769

Description of Product:

Cordless Grease Gun

- These products have blue and black bodies, with "Makita" displayed in white on the blue body.
- The model name is indicated on the side of the body, and the serial number is marked on the battery attachment part.
- The recalled cordless grease guns are approximately 449mm in length and weigh 5.5kg.

Reason for Recall:

There is a potential risk of grease blowout during operation, which may pose a safety hazard.

Consumer Instructions:

Customers are urged to immediately stop using the recalled cordless grease gun. A replacement hose, designed to eliminate the risk of grease blowouts, is available at no cost. To initiate the repair process:

Contact CLK Supertools Depot Inc. or the store where it was purchased for a free replacement hose. No receipt is required, but proof of purchase may speed up the process.

Contact Information:

For assistance, please reach out to:

Hotline: +8632 87276582 / +8632 82431159 / +632 82422499
(Monday to Saturday, 9:00 AM - 5:30 PM)

Email: service@clksupertools.com.ph

Website: clkmakita.ph

Thank you for your immediate cooperation.

CLK Supertools Depot Inc.

315 Dasmarinas St. Binondo Manila, 1006

Received by:

Mr. Marvin Ong

Owner

Everbest Achievers International Trading Corp.

**PRODUCT RECALL NOTICE**

Voluntary Recall of DGP180, Cordless Grease Gun

Date: April 08, 2025

Product Name: DGP180

Model Number: DGP180, 191W58-9, 191A79-9 and 191A80-4

Batch/Serial Numbers:

From Serial	Serial To	From Serial	Serial To
9161	9170	190699	190728
180298	180317	199008	199037
181153	181182	214232	214236
183506	183555	214237	214261
186901	186930	222740	222769

Description of Product:

Cordless Grease Gun

- These products have blue and black bodies, with "Makita" displayed in white on the blue body.
- The model name is indicated on the side of the body, and the serial number is marked on the battery attachment part.
- The recalled cordless grease guns are approximately 449mm in length and weigh 5.5kg.

Reason for Recall:

There is a potential risk of grease blowout during operation, which may pose a safety hazard.

Consumer Instructions:

Customers are urged to immediately stop using the recalled cordless grease gun. A replacement hose, designed to eliminate the risk of grease blowouts, is available at no cost. To initiate the repair process:

Contact CLK Supertools Depot Inc. or the store where it was purchased for a free replacement hose. No receipt is required, but proof of purchase may speed up the process.

Contact Information:

For assistance, please reach out to:

Hotline: +8632 87276582 / +8632 82431159 / +632 82422499
(Monday to Saturday, 9:00 AM - 5:30 PM)Email: service@clksupertools.com.phWebsite: clkmakita.ph

Thank you for your immediate cooperation.

CLK Supertools Depot Inc.

315 Dasmarinas St. Binondo Manila, 1006

Received by: *Leila Confillo - 4-14-25*

Owner's Name:

Dealer's Name: BUENDIA HARDWARE & CONSTRUCTION SUPPLY

**CLK SUPERTOOLS DEPOT INC.**

Tel: (02) 8243-11-5916/82264
Fax: (02) 8243-11-65

315 Dasmarinas St. Brgy 290, Zone 27
Binondo, Manila 1006 Philippines

PRODUCT RECALL NOTICE

Voluntary Recall of DGP180, Cordless Grease Gun

Date: April 08, 2025

Product Name: DGP180

Model Number: DGP180, 191W58-9, 191A79-9 and 191A80-4

Batch/Serial Numbers:

From Serial	Serial To	From Serial	Serial To
9161	9170	190699	190728
180298	180317	199008	199037
181153	181182	214232	214236
183506	183555	214237	214261
186901	186930	222740	222769

Description of Product:

Cordless Grease Gun

- These products have blue and black bodies, with "Makita" displayed in white on the blue body.
- The model name is indicated on the side of the body, and the serial number is marked on the battery attachment part.
- The recalled cordless grease guns are approximately 449mm in length and weigh 5.5kg.

Reason for Recall:

There is a potential risk of grease blowout during operation, which may pose a safety hazard.

Consumer Instructions:

Customers are urged to immediately stop using the recalled cordless grease gun. A replacement hose, designed to eliminate the risk of grease blowouts, is available at no cost. To initiate the repair process:

Contact CLK Supertools Depot Inc. or the store where it was purchased for a free replacement hose. No receipt is required, but proof of purchase may speed up the process.

Contact Information:

For assistance, please reach out to:

Hotline: +8632 87276582 / +8632 82431159 / +632 82422499
(Monday to Saturday, 9:00 AM - 5:30 PM)

Email: service@clksupertools.com.ph
Website: clkmakita.ph

Thank you for your immediate cooperation.

CLK Supertools Depot Inc.

315 Dasmarinas St. Binondo Manila, 1006

Received by:

Owner's Name:

HERCIEL TAN 04/14/25

Dealer's Name: NEW EXCELSIOR GENERAL MERCHANDISING INC

**CLK SUPERTOOLS DEPOT INC.**

Tel: (02) 8243-1159 / 8243-1164
Fax: (03) 8243-1165

315 Dasmarinas St. Brgy 290, Zone 27
Binondo, Manila 1006 Philippines

PRODUCT RECALL NOTICE

Voluntary Recall of DGP180, Cordless Grease Gun

Date: April 08, 2025

Product Name: DGP180

Model Number: DGP180, 191W58-9, 191A79-9 and 191A80-4

Batch/Serial Numbers:

From Serial	Serial To	From Serial	Serial To
9161	9170	190699	190728
180298	180317	199008	199037
181153	181182	214232	214236
183506	183555	214237	214261
186901	186930	222740	222769

Description of Product:

Cordless Grease Gun

- These products have blue and black bodies, with "Makita" displayed in white on the blue body.
- The model name is indicated on the side of the body, and the serial number is marked on the battery attachment part.
- The recalled cordless grease guns are approximately 449mm in length and weigh 5.5kg.

Reason for Recall:

There is a potential risk of grease blowout during operation, which may pose a safety hazard.

Consumer Instructions:

Customers are urged to immediately stop using the recalled cordless grease gun. A replacement hose, designed to eliminate the risk of grease blowouts, is available at no cost. To initiate the repair process:

Contact CLK Supertools Depot Inc. or the store where it was purchased for a free replacement hose.
No receipt is required, but proof of purchase may speed up the process.

Contact Information:

For assistance, please reach out to:
Hotline: +8632 87276582 / +8632 82431159 / +632 82422499
(Monday to Saturday, 9:00 AM - 5:30 PM)

Email: service@clksupertools.com.ph
Website: clkmakita.ph

Thank you for your immediate cooperation.
CLK Supertools Depot Inc.
315 Dasmarinas St. Binondo Manila, 1006

Received by:

JEREMIAH CHUA
OWNER

JENTROUS MARKETING

**CLK SUPERTOOLS DEPOT INC.**

Tel: (02) 8243-1159 / 6264
Fax: (02) 8243-1165

315 Dasmarinas St., Brgy 230, Zone 27
Binondo, Manila 1006 Philippines

PRODUCT RECALL NOTICE

Voluntary Recall of DGP180, Cordless Grease Gun
Date: April 08, 2025

Product Name: DGP180

Model Number: DGP180, 191W58-9, 191A79-9 and 191A80-4

Batch/Serial Numbers:

From Serial	Serial To	From Serial	Serial To
9161	9170	190699	190728
180298	180317	199008	199037
181153	181182	214232	214236
183506	183555	214237	214261
186901	186930	222740	222769

Description of Product:

Cordless Grease Gun

- These products have blue and black bodies, with "Makita" displayed in white on the blue body.
- The model name is indicated on the side of the body, and the serial number is marked on the battery attachment part.
- The recalled cordless grease guns are approximately 449mm in length and weigh 5.5kg.

Reason for Recall:

There is a potential risk of grease blowout during operation, which may pose a safety hazard.

Consumer Instructions:

Customers are urged to immediately stop using the recalled cordless grease gun. A replacement hose, designed to eliminate the risk of grease blowouts, is available at no cost. To initiate the repair process:

Contact CLK Supertools Depot Inc. or the store where it was purchased for a free replacement hose.
No receipt is required, but proof of purchase may speed up the process.

Contact Information:

For assistance, please reach out to:
Hotline: +8632 87276582 / +8632 82431159 / +632 82422499
(Monday to Saturday, 9:00 AM - 5:30 PM)

Email: service@clksupertools.com.ph
Website: clkmakita.ph

Thank you for your immediate cooperation.
CLK Supertools Depot Inc.
315 Dasmarinas St. Binondo Manila, 1006

Received by:

Maniella Nanga

Owner's Name: *William Ang Koh Keng*
Dealer's Name: CONMASTER MERCHANDISING CORPORATION

**CLK SUPERTOOLS DEPOT INC.**

Tel: (02) 8243-11-59, 80-8284
Fax: (02) 8243-11-65

315 Dasmariñas St. Brgy 290, Zone 27
Binondo, Manila 1006 Philippines

PRODUCT RECALL NOTICE

Voluntary Recall of DGP180, Cordless Grease Gun

Date: April 08, 2025

Product Name: DGP180

Model Number: DGP180, 191W58-9, 191A79-9 and 191A80-4

Batch/Serial Numbers:

From Serial	Serial To	From Serial	Serial To
9161	9170	190699	190728
180298	180317	199008	199037
181153	181182	214232	214236
183506	183555	214237	214261
186901	186930	222740	222769

Description of Product:

Cordless Grease Gun

- These products have blue and black bodies, with "Makita" displayed in white on the blue body.
- The model name is indicated on the side of the body, and the serial number is marked on the battery attachment part.
- The recalled cordless grease guns are approximately 449mm in length and weigh 5.5kg.

Reason for Recall:

There is a potential risk of grease blowout during operation, which may pose a safety hazard.

Consumer Instructions:

Customers are urged to immediately stop using the recalled cordless grease gun. A replacement hose, designed to eliminate the risk of grease blowouts, is available at no cost. To initiate the repair process:

Contact CLK Supertools Depot Inc. or the store where it was purchased for a free replacement hose. No receipt is required, but proof of purchase may speed up the process.

Contact Information:

For assistance, please reach out to:
Hotline: +8632 87276582 / +8632 82431159 / +632 82422499
(Monday to Saturday, 9:00 AM - 5:30 PM)

Email: service@clksupertools.com.ph
Website: clkmakita.ph

Thank you for your immediate cooperation.
CLK Supertools Depot Inc.
315 Dasmariñas St. Binondo Manila, 1006

Received by: JANVON CHUA - OWNER

Dealer Name - SEPT FOUR INDUSTRIAL SUPPLY



CLK SUPERTOOLS DEPOT INC.

Tel: (02) 8243-1159 / 8243-1164
Fax: (02) 8243-1165

315 Dasmariñas St., Brgy 290, Zone 27
Binondo, Manila 1006 Philippines

PRODUCT RECALL NOTICE

Voluntary Recall of DGP180, Cordless Grease Gun

Date: April 08, 2025

Product Name: DGP180

Model Number: DGP180, 191W58-9, 191A79-9 and 191A80-4

Batch/Serial Numbers:

From Serial	Serial To	From Serial	Serial To
9161	9170	190699	190728
180298	180317	199008	199037
181153	181182	214232	214236
183506	183555	214237	214261
186901	186930	222740	222769

Description of Product:

Cordless Grease Gun

- These products have blue and black bodies, with "Makita" displayed in white on the blue body.
- The model name is indicated on the side of the body, and the serial number is marked on the battery attachment part.
- The recalled cordless grease guns are approximately 449mm in length and weigh 5.5kg.

Reason for Recall:

There is a potential risk of grease blowout during operation, which may pose a safety hazard.

Consumer Instructions:

Customers are urged to immediately stop using the recalled cordless grease gun. A replacement hose, designed to eliminate the risk of grease blowouts, is available at no cost. To initiate the repair process:

Contact CLK Supertools Depot Inc. or the store where it was purchased for a free replacement hose. No receipt is required, but proof of purchase may speed up the process.

Contact Information:

For assistance, please reach out to:

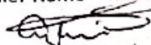
Hotline: +8632 87276582 / +8632 82431159 / +632 82422499
(Monday to Saturday, 9:00 AM - 5:30 PM)

Email: service@clksupertools.com.ph
Website: clkmakita.ph

Thank you for your immediate cooperation.
CLK Supertools Depot Inc.
315 Dasmariñas St. Binondo Manila, 1006

Received by:

Dealer Name - KING ACE HARDWARE & INDUSTRIAL SUPPLY CORPORATION


Go, Arghie



CLK SUPERTOOLS DEPOT INC.

13-11-59/80/82/84
043-11-65

315 Dasmarinas St., Brgy 290, Zone 27
Binondo, Manila 1006 Philippines

PRODUCT RECALL NOTICE

Voluntary Recall of DGP180, Cordless Grease Gun

Date: April 08, 2025

Product Name: DGP180

Model Number: DGP180, 191W58-9, 191A79-9 and 191A80-4

Batch/Serial Numbers:

From Serial	Serial To	From Serial	Serial To
9161	9170	190699	190728
180298	180317	199008	199037
181153	181182	214232	214236
183506	183555	214237	214261
186901	186930	222740	222769

Description of Product:

Cordless Grease Gun

- These products have blue and black bodies, with "Makita" displayed in white on the blue body.
- The model name is indicated on the side of the body, and the serial number is marked on the battery attachment part.
- The recalled cordless grease guns are approximately 449mm in length and weigh 5.5kg.

Reason for Recall:

There is a potential risk of grease blowout during operation, which may pose a safety hazard.

Consumer Instructions:

Customers are urged to immediately stop using the recalled cordless grease gun. A replacement hose, designed to eliminate the risk of grease blowouts, is available at no cost. To initiate the repair process:

Contact CLK Supertools Depot Inc. or the store where it was purchased for a free replacement hose. No receipt is required, but proof of purchase may speed up the process.

Contact Information:

For assistance, please reach out to:

Hotline: +8632 87276582 / +8632 82431159 / +632 82422499

(Monday to Saturday, 9:00 AM - 5:30 PM)

Email: service@clksupertools.com.ph

Website: clkmakita.ph

Thank you for your immediate cooperation.

CLK Supertools Depot Inc.

315 Dasmarinas St. Binondo Manila, 1006

Received by:

Mr. Derick Lee
Owner
Kholer Sales

**PRODUCT RECALL NOTICE**

Voluntary Recall of DGP180, Cordless Grease Gun

Date: April 08, 2025

Product Name: DGP180

Model Number: DGP180, 191W58-9, 191A79-9 and 191A80-4

Batch/Serial Numbers:

From Serial	Serial To	From Serial	Serial To
9161	9170	190699	190728
180298	180317	199008	199037
181153	181182	214232	214236
183506	183555	214237	214261
186901	186930	222740	222769

Description of Product:

Cordless Grease Gun

- These products have blue and black bodies, with "Makita" displayed in white on the blue body.
- The model name is indicated on the side of the body, and the serial number is marked on the battery attachment part.
- The recalled cordless grease guns are approximately 449mm in length and weigh 5.5kg.

Reason for Recall:

There is a potential risk of grease blowout during operation, which may pose a safety hazard.

Consumer Instructions:

Customers are urged to immediately stop using the recalled cordless grease gun. A replacement hose, designed to eliminate the risk of grease blowouts, is available at no cost. To initiate the repair process:

Contact CLK Supertools Depot Inc. or the store where it was purchased for a free replacement hose. No receipt is required, but proof of purchase may speed up the process.

Contact Information:

For assistance, please reach out to:

Hotline: +8632 87276582 / +8632 82431159 / +632 82422499

(Monday to Saturday, 9:00 AM - 5:30 PM)

Email: service@clksupertools.com.phWebsite: clkmakita.ph

Thank you for your immediate cooperation.

CLK Supertools Depot Inc.

315 Dasmarinas St. Binondo Manila, 1006

Received by:

Mr. Arvin

Owner

Genius Hardware