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Ref. No.: CSO-TD22-LL-024

May 5, 2022

ATTY. MELQUIADES MARCUS N. VALDEZ II

Director
Consumer Protection & Advocacy Bureau (CPAB)
Department of Trade and Industry

Subject: Coverage Extension of the Special Service Campaign for the Brake Actuator ECU Reprogramming on certain Lexus and Toyota Models

Dear Atty. Valdez,

In line with the recent worldwide Special Service Campaign for the Brake Actuator ECU Reprogramming on certain Lexus and Toyota Models and our corporate commitment to product safety and quality, Toyota has extended the number of involved units related in our previous memorandum dated April 20, 2022 (CSO-TD22-LL-022).

The Special Service Campaign shall cover additional units of **626** (from 132 to **758** total) Lexus LX600 and Toyota LC300 vehicles officially sold in the Philippine market:

Brand	Model	Original (April 20, 2022)		Expansion (May 4, 2022)	
		Units Involved	Production Period	Units Involved	Production Period
Lexus	NX HEV	40	Nov 17, 2021 to Mar 31, 2022	-	-
	LX600	-	-	11	Dec 13, 2021 to Mar 12, 2022
Toyota	RAV4 HEV	92	Dec 1, 2021 to Apr 1, 2022	-	-
	LC300	-	-	615	Jul 7, 2021 to Apr 1, 2022
		132		626	

With this, we will perform reprogramming on Brake Actuator ECU. The remedy will be performed at **NO COST** to our Customers.

We look forward to your usual kind understanding and support.

Very truly yours,


MR. BERNARDINO C. AREVALO
First Vice President
Customer Service Operations
Marketing Division

Cc: **ATTY. RUTH B. CASTELO**
Underscretary
Consumer Protection Group
Department of Trade and Industry

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