



Anko JV Company, Inc.

38th Floor, Ayala Triangle Gardens Tower 2, Paseo de Roxas corner
Makati Avenue, Makati City, 1209, Philippines

26 March 2025

Consumer Protection and Advocacy Bureau (CPAB)
Department of Trade and Industry
2F Trade and Industry Bldg.,
361 Sen. Gil J. Puyat Ave.,
Makati City, Philippines

Attention: ATTY. CHERRYL G. CARBONELL
OIC-DIRECTOR

Subject: Product Recall of Glass Flip Pickle Jar [Anko] 43270095

Dear Director Carbonell,

With our customers' safety as our priority, Anko JV Company, Inc. ("ANKO", "Our") announced 20 March 2025 the recall of the Glass Flip Pickle Jar with the following details (the "Product"):

Batch Code: 43270095
Dates sold: 06 November 2024 to 01 March 2025

by posting such announcement in Our store in Makati City and in social media through our Facebook page. For your reference, we attach a picture of Our in-store announcement and a snippet of our social media announcement as Annex "A".

The Product can break when used to store certain fruits or vegetables in liquid. Fermented food stored in the Product can build up gas and cause the jar to explode or make the lid difficult to remove. While there have been no reported incidents in the Philippines, there is a risk of serious injury from lacerations if the jar explodes or if the lid breaks while being removed.

ANKO highly values customer safety and as soon as we became aware of a risk, we ceased selling the Product in the Philippines while investigation took place in Australia and New Zealand. After investigation, ANKO management in Australia decided to have a recall of the Product in all markets globally.

ANKO customers are asked to immediately stop using the Product for their own safety and to return the Product to ANKO Glorietta at Level 1, Glorietta 2, Palm Dr, Makati, Metro Manila for a full refund without need of showing the receipt.

Should you need further information or have concerns, you may reach out to:

scott.white2@anko.com

+63 954 261 1173

Thank you.

Respectfully yours,

Scott White
Business Manager
Anko JV Company, Inc.

Annex A: Communication Material

facebook Log In

Anko Philippines's Post

Anko Philippines
Ad · 13

At Anko, we take the quality and safety of our products very seriously. That's why we want to inform you about a product safety recall for the following items sold between November 6, 2024, and March 1, 2025, at the Anko Store in Glorietta, Makati City.

The affected product can break when used to store certain fruit or vegetables in liquid. Fermented food stored in affected products can build up gas and cause the jar to explode or make the lid difficult to remove.

Customers should immediately stop using the product and return it to the Anko Store in Glorietta, for a refund, with or without a receipt. If you are unable to return the product or have sold or gifted it to someone else, please contact us.

Contact our Anko Store Team at (02) 7777 2656 from 7 AM to 6 PM, Monday to Friday.

Product Safety Recall

ANKO VALUES YOUR SAFETY
Do you own this product?

Glass Flip Pickle Jar [Anko]
43270695
Dates sold: 06 November 2024 to 01 March 2025
Where sold: Anko Store in Glorietta, Makati City

Defect: The affected product can break when used to store certain fruits or vegetables in liquid. Fermented food stored in affected products can build up gas and cause the jar to explode or make the lid difficult to remove.

Hazard: Risk of serious injury from lacerations if the jar explodes or if the lid breaks while being removed.

1. Consumers should immediately stop using the product and return it to Anko Store in Glorietta, Makati City for a full refund without need of showing the receipt.
2. Phone us if you are unable to return the product or have sold or gifted it to another person.

Ask our store team to find out more about the recall.
(02) 7777 2656 7am to 6pm Monday to Friday or via email at this address: Hello@h@anko.com

Purchased from: Anko Store in Glorietta, Makati City

Set yourself a reminder to check at home

- Take a photo of this notice
- Set a reminder on your phone

Anko Philippines
Home Send message

