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August 25, 2021

**ATTY. MELQUIADES MARCUS N. VALDEZ II**

Director  
Consumer Protection & Advocacy Bureau (CPAB)  
Department of Trade and Industry

**Subject:** Special Service Campaign for the Vacuum pump on certain Toyota Supra models equipped with 3.0L engine

Dear **Atty. Valdez:**

In line with its commitment to product safety and quality, Toyota has initiated a Special Service Campaign for the Vacuum pump on certain Toyota Supra models equipped with 3.0L engine.

The Special Service Campaign shall cover total of 176 vehicles officially sold in the Philippine market:


Brand	Model	No. of Units	Production period
Toyota	Supra	176	March 29, 2019, to June 5, 2020
***Nothing Follows***			

Under certain engine start conditions, engine management software could cause the oil/vacuum pump, which supplies vacuum for brake assistance (brake boost), to become damaged. The specific engine start conditions consist of either (1) pressing the engine start/stop button two times in rapid succession, or (2) depressing the brake pedal very briefly while pressing the engine start/stop button. This could result in a loss of brake assist. However, prior to a loss of brake assist, the full brake assist function is available for approximately four full brake applications, or approximately nine partial brake applications. Fully mechanical braking (without assist) is not affected and remains available. An increase in stopping distance could occur, which could increase the risk of a crash.

With this, we will perform reprogramming of the Engine Control Unit (ECU), at **NO COST** to our Customers.

We look forward to your usual kind understanding and support.

Very truly yours,

  
**ATTY. ROMMEL R. GUTIERREZ**  
First Vice President  
CORPORATE AFFAIRS GROUP

Cc: **ATTY. RUTH B. CASTELO**  
Underscretary  
Consumer Protection Group  
Department of Trade and Industry

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