



Ref. No.: CSO-TD21-LL-040

August 11, 2021

ATTY. MARIMEL D. PORCIUNCULA

Director

Consumer Policy & Advocacy Bureau (CPAB)

Department of Trade and Industry

Subject: Coverage Extension and Reduction of covered units for the Special Service Campaign for the Fuel Pump Replacement on Multiple Toyota Models

Dear **Atty. Porciuncula:**

In line with the recent worldwide Special Service Campaign for the Fuel Pump Replacement on Multiple Toyota Models and our corporate commitment to product safety and quality, Toyota has extended the number of involved units related in our previous memorandum dated March 4, 2021 (CSO-TD21-LL-015).

The Special Service Campaign shall cover additional units of 32 Toyota 86 models.

Moreover, we would like to inform your good office that Toyota has reduced 806 units specifically for Toyota Avanza and Rush models as these were already previously repaired using the same improved countermeasure parts.

The Special Service Campaign updated coverage of units are from **47,505 to 46,731** Toyota vehicles officially sold in the Philippine market:

Brand	Model	Original		Expansion 1		Expansion 2		Expansion 3		Expansion 4	
		Involved Units	Production period	Involved Units	Production period	Involved Units	Production period	Involved Units	Production period	Involved Units	Production period
Toyota	FJ Cruiser	2,904	Sep 2, 2013 to Jun 3, 2015	319	May 31, 2018 to Apr 9, 2019	-	-	-	-		
	Corolla	1,695	Dec 25, 2017 to Dec 26, 2018	279	Jan 4, 2019 To Apr 19, 2019	2	Jan 15, 2018	-	-		
	Innova	1,320	Jan 1, 2017 to May 10, 2019	127	May 25, 2019 to Oct 15, 2019	695	Mar 1, 2017 to May 24, 2019	-	-		
	Alphard	996	Sep 4, 2017 to Dec 11, 2018	796	Jul 7, 2017 to May 25, 2019	-	-	-	-		
	Fortuner	697	Nov 28, 2017 to Sep 19, 2018	112	Jan 4, 2019 to Jun 20, 2019	141	Oct 28, 2017 to Jul 24, 2018	-	-		
	Prado	378	Sep 6, 2013 to Mar 2, 2015	315	May 31, 2018 to Apr 17, 2019	-	-	-	-		
	Avanza	-	-	-	-	-	-	18,245 18,063	Oct 2, 2017 to Jul 11, 2019		
	Rush	-	-	-	-	-	-	18,484 17,860	Apr 2, 2018 to Jul 4, 2019		
	86	-	-	-	-	-	-	-	-	32	Apr 13, 2018 to Oct 31, 2018
Toyota Total	7,990			1,948		838		36,729 35,923		32	

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With this, we will replace the fuel pump with a new one, at **NO COST** to our Customers.

Toyota Motor Philippines Corporation will notify the concerned customers through Official Notification Letters and invite them to bring their vehicles to Toyota Dealer for the special service.

We look forward to your usual kind understanding and support.

Very truly yours,



ATTY. ROMMEL R. GUTIERREZ

First Vice President
Corporate Affairs Group

Cc: ATTY. RUTH B. CASTELO
Underscretary
Consumer Protection Group
Department of Trade and Industry